

SPECIALIST DISABILITY SERVICE REFERRAL FORM

Environmental Controls and Computer Access

Oxford Centre for Enablement, Windmill Road, Headington, Oxford, OX3 7HE

T: 01865 227 447 | specialist.disabilityservice@ouh.nhs.uk

CLIENT DETAILS			
Full name:			
Address:		Title:	
		Date of birth:	
		NHS no:	
Contact for arranging appointment:			Telephone no:
			Mobile no:
			Email:
Diagnoses:			
Other relevant medical details: (e.g. planned surgery, tissue status)			
Consent gained from the client for this referral:	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Best interest <input type="checkbox"/>
GP (name and initial) *:			
Name/place of practice:			
* Essential information to identify if client is in an area supported by Specialist Disability Service			
REFERRER DETAILS			
Referred by:			Job title:
Address:			Email:
			Mobile:
			Office:
OTHER RELEVANT PROFESSIONALS INVOLVED (as applicable)			
Name and profession	Contact detail		Involvement
Provide access details to property: (e.g. need to use keysafe)			

REASON FOR REFERRAL			
Please select the service required:			
Computer / Tablet / Mobile Phone Access:	<i>We assess people's difficulties with physical access to their devices. Note that we are unable provide the device itself. Note that we do not offer support for accessing work/school devices.</i>		<input type="checkbox"/>
Environmental Control:	<i>An Environmental Control System can provide a level of independent control of the home e.g., TV, lights, radio, etc.</i>		<input type="checkbox"/>
Further information here: Computer access (pdf) Environmental control (pdf)		N.B. Please complete a different referral if you require other SDS services: https://www.ouh.nhs.uk/oce/referrals/specialist-disability-services.aspx	
Is this a priority Referral	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Give details: e.g. fast progressing hand function loss or living alone
Is the client able to call for attention? (See "Attention Calling" on next page)	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Further information
Can the client use a standard remote control?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Other info, i.e. What do they find difficult
Is the client in the property on their own at any point?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Detail on length of period they are on their own
Can the client participate in a video call?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	If not, detailed reason:
Does the client know how to use a computer?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	Other info:
Detailed reason for referral (what computer access functions / home appliances does the client have difficulty with):			
Ability to communicate and preferred method of communication:			
Other relevant information:			
Signed:			Date of referral:

Please return completed form to Specialist Disability Service, The Oxford Centre for Enablement, Nuffield Orthopaedic Centre Windmill Road, Headington, Oxford OX3 7HE, specialist.disabilityservice@ouh.nhs.uk (preferred route).

Eligibility

To be eligible, users must:

- be registered with a GP in Oxfordshire, Berkshire or Buckinghamshire (including Milton Keynes)
- have a severe disability with upper limb impairment (e.g. Multiple Sclerosis, Spinal Cord Injury, Motor Neurone Disease, Cerebral Palsy, Muscular Dystrophy, severe arthritis, acquired brain injury, severe stroke...)
- be unable to operate standard handsets (e.g. TV remote control, telephone)
- be cognitively and physically able to operate the EC system
- be motivated to use the EC system

Exclusion criteria

We are not able to provide EC systems if:

- the primary purpose is for work or education
- non-specialist solutions are available and appropriate
- social, environmental or other circumstances are inappropriate

We are unable to fund the following:

- door openers
- window openers
- curtain openers
- replacement door locking mechanisms
- building adaptations
- minor adaptations (e.g. electrical, joinery, carpentry)
- easy press buttons for pendant alarms

However, where such equipment is provided through alternative funding, we will endeavour to connect it to the EC system

Attention calling

If a client needs to call for attention (for example via a nurse call system or pager), but is unable to press the supplied button, consider the following before referring to the EC service:

- Residential Care / Nursing homes:
 - o contact the nurse call system provider for alternative buttons
- Hospital
 - o contact the Equipment Management Team for alternative buttons
- Home
 - o contact the local Telecare service for provision of a pager and alternative buttons
 - o consider using a switch-accessible pager such as <https://www.medpage-ltd.com/BIG-BUTTON-HELP-CALL-TRANSMITTER-SWITCH-WITH-PAGER-MPPL-JSK>